



CLUB PADEL

AT BRANSTON GOLF & COUNTRY CLUB

Weather Cancellation Policy

- At Club Padel, we understand that weather can be unpredictable and may affect your scheduled Padel games. Our policy aims to be fair to all players while allowing for flexibility in the case of adverse weather conditions.

Cancellation Window:

- Bookings must be cancelled at least 24 hours in advance to receive a full refund or credit towards a future game.
- Cancellations made within 24 hours of the scheduled game time will not be eligible for a refund or credit, except in cases of weather disruption as detailed below.

Weather Disruptions:

- If the weather at the time of your scheduled game is deemed to disrupt play (e.g. heavy rain, lightning, high winds), you may cancel your booking without penalty.
- The decision to cancel due to weather conditions is at the discretion of the club management. We will assess the weather using reliable forecasts and real-time observations.
- Members are encouraged to contact the club if there are any concerns about the weather affecting their game.

Notification:

- The club will notify members of any weather-related cancellations 1 hour before the game time via the Playtomic app or phone.
- We appreciate your understanding and cooperation with our weather cancellation policy.
- Our goal is to ensure the safety of our players and maintain the quality of our facilities.

Changes to this Weather Policy:

- Club Padel reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the Weather Policy on your first use of the Website following the alterations.
- You may contact Club Padel by email at clubpadel@branstonclub.co.uk